



For more information,
please contact:
Buhrmann Corporate Communications
Ewold de Bruijne
Telephone +31 (0)20 651 10 34
ewold.de.bruijne@buhrmann.com

Analysts / investors can contact:

Buhrmann Investor Relations

Carl Hoyer

Telephone +31 (0)20 651 10 42

carl.hoyer@buhrmann.com

## PRESS RELEASE

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BUHRMANN SECOND QUARTER 2004 NET PROFIT\*
INCREASED TO EUR 36 MILLION (2003: EUR 7 MILLION)

- Organic sales up 1%
- Higher added value margins in all divisions
- Net profit\* per share (fully diluted) up to EUR 0.18 in second quarter of 2004 from EUR 0.03 a year ago

#### KEY FIGURES

KLI I I I I I I I I I I I I I I I I I I								
x EUR million					Exc	luding Paper	<sup>r</sup> Merchan	ting
	Q2 2004	Q2 2003	$\Delta$ in	$\Delta$ at	Q2 2004	Q2 2003	$\Delta$ in	$\Delta$ at
			EUR	constant			EUR	constant
				rates				rates
Net sales	1,421.6	2,135.6	-33.4%	-31.2%	1,421.6	1,477.0	-3.8%	-0.6%
EBITAE**	49.8	56.7	-12.1%	-9.2%	49.8	44.2	12.6%	16.6%
Net profit*	35.9	7.3						
Net result	15.3	1.9						
Net profit* per								
ordinary share								
(fully diluted) in	0.18	0.03						
euro								

<sup>\*</sup> Net profit on ordinary operations before amortisation of goodwill and exceptional items

#### CEO's STATEMENT

Commenting on second quarter performance, Buhrmann President and CEO Frans Koffrie said: "As a result of actions taken we are succeeding in generating higher added value margins in all divisions. Driven by our strategic initiatives, operating profit from our office products operations and overall net result have risen strongly. The overall performance of the European Division was still disappointing. Corporate Express Australia continued its strong sales and earnings performance. In North America, our largest market, the continued reduction of the Division's cost base, good margin management and productivity improvements gave rise to an 18% increase in operating profit at constant rates. This strengthens our financial position and confirms our strategy of delivering sustainable profitable growth."

#### LOOKING AHEAD

While market conditions in North America are slowly improving, trading conditions in most of our major markets in Europe remain difficult.

Measures to enhance added value margins, improve productivity, and reduce costs are yielding positive results. Going forward, we

<sup>\*\*</sup> Earnings Before Interest, Tax, and Amortisation (of goodwill) and Exceptional items (see also remarks under Accounting Policies)



anticipate a growing proportion of higher margin private brand sales and volume growth from product lines that have recently been added to our offering.

We have completed our warehouse consolidation programme, the bulk of systems integrations and major restructurings. As a result we now have in place a highly efficient logistical organisation and sophisticated infrastructure. Our operational leverage - the capability of handling larger order flows with our existing infrastructure - will boost our earnings once business volumes increase. To achieve this we will focus even more strongly on marketing and sales initiatives.

After the successful refinancing of our debt portfolio, financing costs will be lower going forward. Excluding new funding initiatives, we expect financing costs excluding exceptional items to be within the range of EUR 65 million to EUR 70 million for 2004 (2003: EUR 161 million).

We will continue to focus on cash generation and further debt reduction, maintaining a disciplined approach to working capital management. We reiterate our expectation that available cash flow for the full year will be positive.

#### HIGHLIGHTS SECOND QUARTER

- **Net sales** amounted to EUR 1,422 million, with organic sales up 1% compared to the second quarter of 2003. Currency exchange rate movements had a negative effect of 3.2%.
- As is reflected in the increase in **operating profit (EBITAE) excluding Paper Merchanting** to EUR 49.8 million, we are unlocking value primarily as a result of the successful marketing of our private brand product offering, the benefits of sourcing products in larger quantities from preferred suppliers, and productivity improvements.
- The increase in **net result** includes a negative effect of EUR 9.2 million in total from the inclusion of exceptional items due to the debt restructuring, reduced costs of divestments, and the related tax effects.
- In the second quarter we recorded a net tax benefit of EUR 6.9 million, which includes an EUR 8 million release of provisions after the finalisation of tax audits for the year 1997.

#### FINANCIAL CONSIDERATIONS

At the current exchange rates, we expect amortisation of goodwill of about EUR 45 million, and depreciation of about EUR 85 million for the full year. The effective tax rate for 2004 on earnings before tax, amortisation of goodwill and exceptional items is expected to be below 10%. Capital expenditure will be no greater than EUR 75 million for 2004.

## Note to editors



Presentations".

A live audio webcast of the conference call for analysts starting at 12.00 a.m. today can be results 2004 heard via <a href="www.buhrmann.com">www.buhrmann.com</a> within - 10 November 2004 the investor relations section under "Conference Calls and Presentations". It is also possible - 9 February 2005 to listen to the proceedings of the Annual General Meeting analyst conference call via telephone number: +31 (0) 45 631 69 15 The analyst presentation is also available via www.buhrmann.com within the investor relations section under "Conference Calls and

# Financial calendar:

Publication of third quarter Publication of full year results 2004

- of Shareholders - 14 April 2005 Publication of first quarter results 2005
  - 3 May 2005



# INVESTOR INFORMATION - APPENDIX TO THE SECOND QUARTER 2004 EARNINGS PRESS RELEASE

### STRONG CASH FLOW AND IMPROVED FINANCIAL STRUCTURE

Available cash flow generated in the second quarter was EUR 67.5 million. Improved productivity and higher added value margins are reflected in a healthy EBITDA generation. Disciplined inventory and cash management contributed to the release of EUR 43.5 million of working capital. Average working capital as a percentage of sales (on rolling four quarter basis) improved to 9.8% from 11.0% a year ago.

Interest cover (EBITDAE / cash interest) on a rolling four quarter basis improved to 3.2 times.

Per 30 June, interest-bearing debt amounted to EUR 838.8 million. Interest-bearing debt as a percentage of equity was 54%.

Action has been taken in recent quarters to optimise Buhrmann's capital structure. In addition to reducing the absolute debt level, we succeeded in lowering financing costs and extending the maturity of our debt portfolio. After obtaining a new senior credit facility and issuing convertible bonds in the fourth quarter of 2003, we successfully tendered in June for 124% Senior Subordinated Notes due 2009. In total, 87% of the holders tendered their bonds (USD 304 million). Following the tender offer we placed USD 150 million of new 84% Senior Subordinated Notes due in 2014. In addition, we have successfully negotiated an increase and repricing of our senior credit facility. The existing term loans B have been replaced by term loans C, while an additional USD 125 million was raised. The interest coupon throughout the pricing matrix for the term loans C has been set 25 basis points lower than was previously the case for term loans B. The ongoing effects will be reflected in the numbers as of the third quarter of this year.

## EXCEPTIONAL ITEMS IN THE SECOND QUARTER

A total amount of EUR 29.7 million of exceptional financing costs, before tax, was incurred in relation to the successful tender offer for the  $12\frac{1}{4}$ % Senior Subordinated Notes due 2009. Of this:

- an amount of EUR 24 million was paid as premium to the holders of these notes
- EUR 5 million relates to the (non-cash) write-off of capitalised financing fees, and  $\,$
- EUR 1 million of project expenses were incurred.

The tax line includes an exceptional benefit of EUR 12 million related to the refinancing. In addition, we recorded a EUR 6 million tax benefit on the fiscal finalisation of the divestment of the Paper Merchanting Division.



The gain recorded as 'Exceptional other financial results' mainly relates to the release of contractual provisions for some other divestments.



#### REVIEW BY ACTIVITY

#### TOTAL OFFICE PRODUCTS OPERATIONS

(NORTH AMERICA, EUROPE & AUSTRALIA DIVISIONS)

X EUR million		2 <sup>nd</sup> qu	uarter			January	/ - June	
	2004	2003	$\Delta$ in	$\Delta$ at	2004	2003	$\Delta$ in	$\Delta$ at
			EUR	constant			EUR	constant
				rates				rates
Net sales	1,321.9	1,372.3	-3.7%	-0.2%	2,573.5	2,753.5	-6.5%	-0.6%
Added value	347.1	347.6	-0.2%	3.1%	690.1	721.9	-4.4%	1.7%
EBITAE*	56.3	51.5	9.5%	12.7%	113.9	102.6	11.0%	17.6%
Average capital employed	740.6	886.7	-14.5%	-10.4%	736.6	918.9	-16.9%	-12.1%
Ratios								
Added value/net sales	26.3%	25.3%			26.8%	26.2%		
EBITAE/net sales	4.3%	3.8%			4.4%	3.7%		
EBITAE/average capital	30.4%	23.8%			29.8%	22.3%		
employed								

<sup>\*</sup> Earnings before Interest, Tax, Amortisation (of goodwill) and Exceptional items (see also the remarks under Accounting Policies)

Second quarter organic sales from our global office products operations were up 1%. eCommerce sales reached an annual run rate of EUR 1.8 billion. Added value increased by 3.1% at constant rates in the second quarter, marking a further improvement after the increase of 0.8% at constant rates in the first quarter of this year.

We have made good progress with our strategic initiatives for driving sales and improving added value margins. Our sales volumes have benefited from our product range extension programme. Dedicated sales teams are successfully marketing a range of 3,600 facility products in North America. In addition, in May we have added 400 facility products to our existing offering in Europe. Our mid-market initiative has not yet contributed to the extent we had hoped for, but we are fine-tuning our dedicated sales model and are confident that this will yield results. We continue to be successful in the large and strategic account market segment, representing about 80% of our sales. Added value margins have benefited from the outstanding results of our private brand products sales and preferred supplier (global sourcing) programme.

The number of employees in our global office products operations totalled 16,439 at the end of the second quarter of this year, versus 17,238 a year ago. Since organic sales levels were slightly up, this reduction marks realised productivity gains.

## NORTH AMERICA DIVISION - PROFITABLE GROWTH, PRODUCTIVITY GAINS DELIVERING VALUE

x EUR million		2 <sup>nd</sup> qu	uarter			January	y - June	
	2004	2003	$\Delta$ in	$\Delta$ at	2004	2003	$\Delta$ in	$\Delta$ at
			EUR	constant			EUR	constant
				rates				rates
Net sales	962.3	1,014.2	-5.1%	0.3%	1,828.3	2,017.5	-9.4%	-0.2%
Added value	244.6	250.2	-2.2%	3.4%	481.1	525.6	-8.5%	1.1%



EBITAE* Average capital employed	44.2	39.5	12.0%	18.3%	87.2	82.4	5.8%	16.5%
	564.3	680.1	-17.0%	-11.3%	582.7	724.2	-19.5%	-13.0%
Ratios Added value/net sales EBITAE/net sales EBITAE/average capital employed	25.4% 4.6% 31.4%	24.7% 3.9% 23.2%			26.3% 4.8% 29.9%	26.1% 4.1% 22.8%		

<sup>\*</sup> Earnings before Interest, Tax, Amortisation (of goodwill) and Exceptional items (see also the remarks under Accounting Policies)
Note: In the attachments you will find the key figures for the North American operations in U.S. dollars

The North American office products operations are growing profitably, delivering value through further productivity gains and margin management activities. With solid growth in software sales, the division's organic second-quarter sales increased by 3%. Although organic sales in the segment of office supplies decreased by 1%, adjusted for the effect of the strong growth of private brand product sales, comparable sales increased by 1%.

Overall added value as a percentage of sales increased to 25.4% in the second quarter of 2004, from 24.7% a year ago. Operating results increased by 18.3% at constant rates (12% in euros) to USD 53.3 million (second-quarter 2003: USD 45.0 million) driven by operational efficiencies, margin management efforts and conversion to private label and preferred suppliers. For the second year in a row, productivity increased at a double-digit rate with the business unit also achieving record levels of customer satisfaction.

ASAP Software reported second quarter sales of EUR 242.0 million (USD 293.7 million), compared to EUR 246.2 million (USD 276.6 million) in 2003. Added value increased to EUR 21.8 million (USD 26.5 million), versus EUR 18.1 million (USD 20.5 million) a year ago. At constant rates added value increased by 27.8%. Operating result (EBITAE) increased to EUR 10.2 million (USD 12.4 million) in the second quarter of 2004 versus EUR 7.7 million (USD 8.7 million) in the second quarter of 2003.

EUROPE/AUSTRALIA DIVISION - IMPROVED PERFORMANCE IN UK, ACTION TAKEN IN BENELUX AND GERMANY, AUSTRALIA PERFORMING WELL

x EUR million		2 <sup>nd</sup> qu	arter			January	- June	
	2004	2003	$\Delta$ in	$\Delta$ at	2004	2003	$\Delta$ in	$\Delta$ at
			EUR	constant			EUR	constant
				rates				rates
Net sales	359.6	358.1	0.4%	-1.9%	745.2	736.1	1.2%	-1.8%
Added value	102.5	97.5	5.1%	2.6%	208.9	196.3	6.5%	3.3%
EBITAE*	12.1	12.0	0.9%	-5.8%	26.7	20.2	32.5%	22.4%
Average capital employed	176.3	186.6	-5.5%	-7.3%	180.9	194.7	-7.1%	-8.9%
Ratios								
Added value/net sales	28.5%	27.2%			28.0%	26.7%		
EBITAE/net sales	3.4%	3.3%			3.6%	2.7%		
EBITAE/average capital	27.4%	25.7%			29.5%	20.7%		
employed								

<sup>\*</sup> Earnings before Interest, Tax, Amortisation (of goodwill) and Exceptional items (see also the remarks under Accounting Policies)

Combined sales from the office products Europe and Australia divisions were EUR 359.6 million in the second quarter of 2004 (2003: EUR 358.1 million). Organic sales in the Office Products Europe Division decreased, with significant differences in individual country sales performances. The Benelux operations discontinued unprofitable contracts with wholesale customers. The



German operations continued their relatively strong competitive performance in the office supplies sector. Copier sales were markedly lower and we have to reorganise our German copier and document automation business by grouping these activities with our Veenman subsidiary, in order to replicate Veenman's successful sales and marketing model in the German market. The performance of the UK operations improved, benefiting from its recent reorganisation and new management. Smaller operations in other European countries have generally done well. The Office Products Europe Division lowered its cost base and further improved its efficiency.

Corporate Express Australia continued its strong sales and earnings performance. The company improved its market share across all its businesses categories with the continued rollout of the single-source supply model to large, medium and small customers. Corporate Express Australia recently completed four acquisitions, comprising of three office products and one promotional marketing business.

Review First Half (separate numbers for Corporate Express Australia) Sales of the Office Products Europe Division for the first half of 2004 totalled EUR 458.6 million (2003: EUR 507.3 million). Organic sales decreased by 9% in Europe. Operating result (EBITA) of the European office products operations totalled a loss of EUR 0.8 million for the first half of this year (2003: EUR 0.8 million profit), which includes EUR 0.9 million of additional provisioning for vacant properties.

Buhrmann recorded 16.5% higher sales in Australian dollars from Corporate Express Australia for the first six months of the year, totalling EUR 286.6 million (AUD 475.9 million) compared to EUR 228.8 million (AUD 409.9 million) for the first half of 2003. Operating result (EBITA) of Corporate Express Australia for the first half totalled EUR 27.5 million (AUD 45.7 million) versus EUR 19.4 million (AUD 34.7 million) a year ago.

### **GRAPHIC SYSTEMS**

x EUR million		2 <sup>nd</sup> quarte	r	J	anuary - J	lune
	2004	2003	$\Delta$ in	2004	2003	$\Delta$ in
			EUR			EUR
Net sales	99.7	104.7	-4.8%	196.4	166.8	17.7%
Added value	23.1	23.4	-1.2%	46.9	38.9	20.6%
EBITAE*	-1.9	-1.7	-9.5%	-2.5	-10.6	76.7%
Average capital employed	127.2	131.1	-3.0%	126.8	131.3	-3.4%
Ratios						
Added value/net sales	23.2%	22.3%		23.9%	23.3%	
EBITAE/net sales	-1.9%	-1.6%		-1.3%	-6.4%	
EBITAE/average capital	-5.9%	-5.2%		-3.9%	-16.2%	
employed						

<sup>\*</sup> Earnings before Interest, Tax, Amortisation (of goodwill) and Exceptional items (see also the remarks under Accounting Policies)

Second quarter sales of the Graphic Systems division were EUR 99.7 million, compared to

EUR 104.7 million a year ago. Operating result for the second quarter of 2004 was a loss of EUR 1.9 million (second quarter 2003:



loss of EUR 1.7 million), which includes restructuring costs of EUR 2.0 million. Realised efficiency gains and a further shift in the sales mix towards "triple S" sales (Services, Supplies, and Spare Parts) contributed to the increase in added value margin. The implementation of new integrated planning and supply chain management systems is helping to improve capacity utilisation of service engineers. Sales income from "triple S" activities now covers 61% of the Division's fixed costs. Increasing advertising spending seems to signal a modest improvement in market circumstances. The order intake in the second quarter of this year has developed favourably, following the DRUPA trade fair in May. The positive earnings impact of this order intake will materialise gradually following the installation of newly sold machines.

#### **HOLDINGS**

Second quarter operating result (EBITAE) reported under 'Holdings' was EUR 4.6 million negative (second quarter 2003: EUR 5.6 million negative).



#### OTHER INFORMATION

#### Safe Harbour Statement

Statements included in this press release which are not historical facts are forward-looking statements made pursuant to the safe harbour provisions of the Private Securities Litigation Reform Act of 1995 and the Securities Exchange Act of 1934. Such forward-looking statements are made based upon management's expectations and beliefs concerning future events impacting Buhrmann and therefore involve a number of uncertainties and risks, including, but not limited to industry conditions, changes in product supply, pricing and customer demand, competition, risks in integrating new businesses, currency fluctuations and the other risks described from time to time in the Company's filings with the US Securities and Exchange Commission, including the Company's Annual Report on Form 20-F filed with the Securities and Exchange Commission on June 21, 2004. As a result, the actual results of operations or financial conditions of the Company could differ materially from those expressed or implied in such forward-looking statements. Shareholders and other readers are cautioned not to place undue reliance on these forward-looking statements, which speak only as of the date on which they are made. The Company undertakes no obligation to update publicly or revise any forward-looking statements.

#### Accounting policies

- Exceptional items during the course of a year, certain events take place that may be viewed as part of a company's normal business operations. These events however, have unique characteristics that set them apart from the company's standard day-to-day operations, these events may be so infrequent and of such a size that reporting them as exceptional items provides the opportunity to give a more operationally oriented view on the results of the business. Other events, such as restructurings are so large and impact the company's operations and cost structure so significantly, that reporting them as exceptional items aims to clarify the effect of these decisions on the results of operations. In order to increase transparency these events have been separately disclosed as exceptional results
- Revenue recognition (for equipment sales of the Graphic Systems Division) Following the release of the new Guideline for Annual Reporting on Revenue Recognition (270.2) from 2003 onwards the equipment sales are recorded after installation, instead of at delivery.
- Organic growth rates exclude all factors that disturb a like-for-like comparison, such as: currency exchange rate movements, acquisitions, divestments, variations in the number of working days, the change- to a commission-based model at our ASAP Software subsidiary, and the change in the sales recognition of the Graphic Systems Division
- Non-GAAP measures: Figures are often presented before exceptional items and where applicable before amortisation and impairment of goodwill. These figures are regarded by Buhrmann as key performance indicators increasing the transparency of the reporting.

The figures included in this report were not audited by the external accountant.



CONCOLIDAMED DOCUME AND LOGG ACCOUNT		0.0.0			T	T
CONSOLIDATED PROFIT AND LOSS ACCOUNT	2004	2nd quarte 2003	change	2004	January - 2003	June change
Net sales	1,421.6	2,135.6	(33.4%)	2,769.9	4,289.2	(35.4%)
Cost of sales	/1 051 /	(1,658.8	(36.6%)	(2,032.9	/2 210 2	(38.6%)
	(1,031.4	(1,000.0		(2,032.9	(3,310.3	
Added value	370.2	476.9	(22.4%)	736.9	979.0	(24.7%)
Operating costs		470.9	(24.3%)		373.0	(27.4%)
Exceptional operating results*	(299.1)	(395.1)		(594.1)	(818.1)	
	_			_	55.9	
EBITDA	71.1	81.7	(13.0%)	142.8	216.8	(34.2%)
Depreciation	(01 0)	(05.0)	(15.1%)	(41.6)	/FO O	(21.4%)
EBITA	(21.2)	(25.0)	(12.1%)	(41.6)	(52.9)	(38.3%)
Amortisation of goodwill	49.8	56.7	(10.6%)	101.2	163.9	(13.8%)
AMOILISALION OF GOODWILL	(11.4)	(12.7)	(10.0%)	(22.5)	(26.1)	(13.0%)
Operating result (EBIT)	38.5	44.0	(12.6%)	78.7	137.8	(42.9%)
	30.3	44.0		70.7	137.0	
Net financing costs	(16.3)	(44.4)		(36.4)	(91.2)	
Exceptional financing costs						
Result on ordinary operations before tax	(29.7)			(29.7)		
Taxes	(7.6)	(0.4)		12.5	46.6	
	6.9	(1.3)		5.1	1.4	
Exceptional tax items	17.6	_		17.6	30.0	
Other financial results						
Exceptional other financial results	_	_	*	(0.1)	_	*
Minority interests	2.9	7.3		2.9	7.3	
_	(4.5)	(3.7)		(8.2)	(5.8)	
Net result on ordinary operations	15.3	1.9	716.7%	29.8	79.5	(62.5%)
Extraordinary result net	-	_		_	-	
Net result	15.3	1 0	716.0%	29.8	79.5	(62.5%)
Net profit on ordinary operations before	13.3	1.9	82.5%	23.0	79.3	(50.5%)
amortisation of goodwill  Net profit on ordinary operations before	26.7	14.6	390.4%	52.3	105.6	395.3%
amortisation of goodwill and exceptional items	35.9	7.3	330.40	61.6	12.4	333.30
Ratios						
Added value as a % of net sales	26.0%	22.3%		26.6%	22.8%	
EBITDA as a % of net sales EBITA as a % of net sales	5.0% 3.5%	3.8% 2.7%		5.2% 3.7%	5.1% 3.8%	
EBIT as a % of net sales	2.7%	2.1%		2.8%	3.2%	
Ratios, excluding exceptional operating costs						
/ income ("E")	26.00	22 20		26.60	22 00	
Added value as a % of net sales EBITDAE as a % of net sales	26.0% 5.0%	22.3% 3.8%		26.6% 5.2%	22.8%	
EBITAE as a % of net sales EBITE as a % of net sales	3.5% 2.7%	2.7% 2.1%		3.7% 2.8%	2.5% 1.9%	
EDITE GO G OF HCC SGICS	2.10	∠ • ⊥ ⊘		2.00	1.70	

<sup>\*</sup> In Q2 2003 the pre-tax profit on the divestment of DocVision was initially taken up as an exceptional operating result, affecting EBITA. In Q4 2003 this has been reclassificied to 'Exceptional other financial results', which has now been reflected in the comparable numbers.



Acquisitions, integration and divestments

NET RESULT PER SHARE FULLY DILUTED	2nd qua	arter	January - J	une
in millions of euro	2004	2003	2004	2003
Net result from ordinary operations	15.3	1.9	29.8	79.5
Interest convertible bond	0.6	_	1.2	-
Dividend preference shares A	(2.8)	(2.8)	(5.6)	(5.6)
Net result on ordinary operations for ordinary shares				
Add back: amortisation of goodwill	13.1	(0.9)	25.4	73.9
Total (before amortisation of goodwill)	11.4	12.7	22.5	26.1
	24.5	11.8	47.9	100.1
Average number of ordinary shares basic (x 1,000)	136,880	134,145	136,523	133,129
Options	921	252	921	252
Conversion preference shares C	36,763	23,806	36,763	23,806
Convertible bond	13,669	23,000	13,669	23,000
Average number of ordinary shares fully diluted (x 1,000)	188,233	158,203	187,876	157,187
Per ordinary share (in euro) Net result from ordinary operations available to holders of ordinary shares before amortisation of goodwill	0.13	0.07	0.26	0.64
Net result from ordinary operations available to holders of ordinary shares before amortisation of goodwill and exceptionals	0.18	0.03	0.30	0.04
CONSOLIDATED CASH FLOW STATEMENT	2nd qua		January - J	
in millions of euro	2004	2003	2004	2003
EBITDA	71.1	81.7	142.8	216.8
Additions to / (release of) provisions	0.1	1.2	1.1	5.0
Operating result on a cash basis				
-	71.2	82.9	143.8	221.8
(Increase) / decrease in inventories				
	7.5	15.7	35.7	9.5
(Increase) / decrease in inventories	7.5	15.7	35.7 (11.6)	9.5 96.6
(Increase) / decrease in inventories (Increase) / decrease in trade receivables	7.5	15.7	35.7	9.5
(Increase) / decrease in inventories (Increase) / decrease in trade receivables Increase / (decrease) in trade creditors (Increase) / decrease in other receivables and	7.5	15.7	35.7 (11.6)	9.5 96.6
(Increase) / decrease in inventories (Increase) / decrease in trade receivables Increase / (decrease) in trade creditors (Increase) / decrease in other receivables and liabilities	7.5 (54.7) 113.5	15.7 (22.6) 68.7	35.7 (11.6) (44.7)	9.5 96.6 (95.2)
(Increase) / decrease in inventories  (Increase) / decrease in trade receivables  Increase / (decrease) in trade creditors  (Increase) / decrease in other receivables and liabilities  (Increase) / decrease in working capital	7.5 (54.7) 113.5 (22.9) 43.5	15.7 (22.6) 68.7 (17.0) 44.8	35.7 (11.6) (44.7) 22.8 2.2	9.5 96.6 (95.2) 24.6 <b>35.5</b>
(Increase) / decrease in inventories  (Increase) / decrease in trade receivables  Increase / (decrease) in trade creditors  (Increase) / decrease in other receivables and liabilities  (Increase) / decrease in working capital  Financial payments	7.5 (54.7) 113.5 (22.9) 43.5	15.7 (22.6) 68.7 (17.0) 44.8	35.7 (11.6) (44.7) 22.8 2.2 (37.8)	9.5 96.6 (95.2) 24.6 <b>35.5</b> (65.8)
(Increase) / decrease in inventories (Increase) / decrease in trade receivables Increase / (decrease) in trade creditors (Increase) / decrease in other receivables and liabilities (Increase) / decrease in working capital  Financial payments Tax payments	7.5 (54.7) 113.5 (22.9) 43.5 (20.5) (5.9)	15.7 (22.6) 68.7 (17.0) 44.8 (36.1) (3.6)	35.7 (11.6) (44.7) 22.8 2.2 (37.8) (12.8)	9.5 96.6 (95.2) 24.6 <b>35.5</b> (65.8) (9.2)
(Increase) / decrease in inventories  (Increase) / decrease in trade receivables  Increase / (decrease) in trade creditors  (Increase) / decrease in other receivables and liabilities	7.5 (54.7) 113.5 (22.9) 43.5 (20.5) (5.9) (3.7)	15.7 (22.6) 68.7 (17.0) 44.8 (36.1) (3.6) (17.1)	35.7 (11.6) (44.7) 22.8 2.2 (37.8) (12.8) (11.4)	9.5 96.6 (95.2) 24.6 35.5 (65.8) (9.2) (33.3)
(Increase) / decrease in inventories  (Increase) / decrease in trade receivables  Increase / (decrease) in trade creditors  (Increase) / decrease in other receivables and liabilities  (Increase) / decrease in working capital  Financial payments  Tax payments  Other operational payments	7.5 (54.7) 113.5 (22.9) 43.5 (20.5) (5.9)	15.7 (22.6) 68.7 (17.0) 44.8 (36.1) (3.6)	35.7 (11.6) (44.7) 22.8 2.2 (37.8) (12.8)	9.5 96.6 (95.2) 24.6 <b>35.5</b> (65.8) (9.2)

(13.3)

(22.3)

(28.4)

(15.5)

(40.3)

(1.3)



## Available cash flow

Cash flow from financing activities

Net cash flow

67.5	49.3	40.2	107.4
(15.7)	(61.2)	(24.8)	(72.8)
51.8	(11.9)	15.4	34.6



CONSOLIDATED BALANCE SHEET

			December
in millions of euro	2004	2003	2003
Fixed assets	2,203.6	2,707.1	2,172.1
Current assets, inventories of trade goods	393.5	646.4	423.0
Current assets, trade receivables	764.9	1,355.6	736.2
Current assets, other receivables	191.4	246.7	199.8
Cash	158.2	53.6	145.4
Total assets	3,711.6	5,009.4	3,676.5
Group equity			
Shareholders' equity	1,497.1	1,783.8	1,436.5
Other group equity	49.7	46.1	48.2
	1,546.8	1,829.9	1,484.7
Provisions	268.2	304.9	274.3
Long-term loans	966.4	1,472.9	948.7
Current liabilities, interest bearing	30.6	128.2	33.0
Current liabilities, trade creditors	610.1	926.3	643.6
Current liabilities, other not interest bearing	289.5	347.1	292.0
Total liabilities	3,711.6	5,009.4	3,676.5
Working capital	486.3	1,026.4	471.5
Capital employed	2,204.1	3,260.2	2,206.4
Interest-bearing net-debt	838.8	1,547.6	836.3
FINANCIAL RATIOS	30 Ju	ine	31 December
	2004	2003	2003
Interest cover (EBITDAE / Cash interest) 4 quarterly	3.2	2.2	2.2
rolling Interest cover (EBITDA / Cash interest) 4 quarterly	3.2	2.2	2.2
rolling	3.1	2.6	2.6
Group equity in % of total assets	41.7%	36.5%	40.4%
Interest-bearing debt in % of group equity	54.2%	84.6%	56.3%
EQUITY PER SHARE	30 Ju	ine	31
	2004	2002	December 2003
	2004	2003	2003
Basic number of ordinary shares outstanding (x 1,000)	137,595	136,177	136,177
Basic shareholders' equity per share (in euro)	6.38	8.72	6.09
Fully diluted number of ordinary shares outstanding (x	188,949	159,910	186,155
1,000)			
Fully diluted shareholders' equity per share (in euro)	7.57	10.02	7.36
EQUITY RECONCILIATION	30 Ju	ine	31
	2004	2003	December 2003
		2000	
Shareholders' equity at the start of the reporting period	1,436	1,769	1,769
Net result year to date	1,430	1,709	1,703
	30	79	(132)
Dividend ordinary shares for 2002	_	(4)	(4)
Dividend ordinary shares for 2003		(4)	(4)
Not a consider the consideration of the constant	(4)	-	-
Net proceeds issue ordinary shares	5	6	6
Accrual dividend preference shares A 2003			
Translation differences	-	-	(11)
Translation differences	30	(66)	(192)
		, /	, ==/

30 June



Shareholders' equity at the end of the reporting  $\ensuremath{\operatorname{period}}$ 

1,497 1,784 1,436



## FIGURES PER DIVISION NET SALES

in millions of euro

Office Products North America

Office Products Europe / Australia

Graphic Systems

#### Buhrmann excluding Paper Merchanting

Paper Merchanting

Buhrmann

#### ADDED VALUE

in millions of euro

Office Products North America

Office Products Europe/Australia

Graphic Systems

#### Buhrmann excluding Paper Merchanting

Paper Merchanting

Buhrmann

#### ADDED VALUE as a % of NET SALES

Office Products North America Office Products Europe / Australia Graphic Systems

Buhrmann excluding Paper Merchanting Paper Merchanting

Buhrmann

#### OPERATING RESULT (EBITAE/EBIT)

in millions of  $\operatorname{euro}$ 

Office Products North America

Office Products Europe / Australia

Graphic Systems

Holdings

#### Buhrmann excluding Paper Merchanting

Paper Merchanting

#### EBITAE

Exceptionals

Goodwill

EBIT

	2nd quarte	er
2004	2003	change
		(5.1%)
962.3	1,014.2	
050.6	050 4	0.4%
359.6	358.1	(4.8%)
99.7	104.7	(4.86)
1,421.6	1,477.0	(3.8%)
_	658.6	
	030.0	(33.4%)
1,421.6	2,135.6	(33.40)

	January -	June
2004	2003	change
		(9.4%)
1,828.3	2,017.5	1.2%
745.2	736.1	
		17.7%
196.4	166.8	
2,769.9	2,920.3	(5.2%)
		(100.0%
_	1,368.9	)
		(35.4%)
2,769.9	4,289.2	

	January -	June
2004	2003	change
		(8.5%)
481.1	525.6	6 50
000 0	106.0	6.5%
208.9	196.3	00.60
4.6.0	20.0	20.6%
46.9	38.9	
726.0	760 0	(3.1%)
736.9	760.8	(100 00
	010 0	(100.0%
	218.2	)
<b>506.0</b>	070 0	(24.7%)
736.9	979.0	

	2nd quarter
2004	2003
25.4%	24.7%
28.5%	27.2%
23.2%	22.3%
26.0%	25.1%
-	16.1%
26.0%	22.3%

	January - June
2004	2003
26.3%	26.1%
28.0%	26.7%
23.9%	23.3%
26.6%	26.1%
-	15.9%
26.6%	22.8%

	_
	2nd quarter
2004	2003
44.2	39.5
12.1	12.0
(4 0)	(4. 5)
(1.9)	(1.7)
(4 6)	(5.6)
(4.6)	(5.6)
49.8	44.2
49.0	44.2
_	12.5
	12.0
49.8	56.7
-	-
(11.4)	(12.7)
*	
38.5	44.0

	January -	June
2004	2003	
87.2	82.4	
26.7	20.2	
(2.5)	(10.6)	
(10.3)	(11.2)	
101.2	80.8	
-	27.2	
101.2	108.0	
-		
	55.9	
(22.5)	(26.1)	
78.7	137.8	



## ROS-% (EBITAE / EBITE as a % of net sales) excluding exceptional results

Office Products North America
Office Products Europe / Australia
Graphic Systems
Holding EBITA as a % of Buhrmann's total net
sales
Buhrmann excluding Paper Merchanting
Paper Merchanting
Buhrmann before amortisation of goodwill
(EBITAE)
Buhrmann after amortisation of goodwill
(EBITE)

	2nd quarter	
2004	2003	
4 60	2 00	
4.6%	3.9%	
3.3%	3.3%	
(1.9%)	(1.6%)	
-	_	
3.5%	3.0%	
-	1.9%	
3.5%	2.6%	
2.7%	2.1%	

	January - June
2004	2003
4.8%	4.1%
3.6%	2.7%
(1.3%)	(6.4%)
_	-
3.7%	2.8%
_	2.0%
3.6%	2.5%
2.8%	1.9%



#### OFFICE PRODUCTS NORTH AMERICA

in millions of dollar

Net Sales

Added value

Operating result excluding exceptionals (EBITAE)

Average capital employed, excluding goodwill

	2nd quart	er
2004	2003	change
		0.9%
1,161.5	1,151.7	3.5%
294.9	285.0	
53.3	45.0	18.6%
684.4	769.0	

	January -	June
2004	2003	change
		0.7%
2,244.6	2,228.3	1.8%
590.7	580.5	
107.1	91.1	17.6%
684.4	769.0	

#### AVERAGE CAPITAL EMPLOYED

in millions of euro

Office Products North America

Office Products Europe / Australia

Graphic Systems

Other activities and holdings

#### Buhrmann excluding Paper Merchanting

Paper Merchanting

Buhrmann, excluding goodwill

Goodwill

Buhrmann, including goodwill

2nd qua	rter
2004	2003
564.3	680.1
176.3	186.6
127.2	131.1
6.4	25.4
874.2	1,023.3
	600 4
	602.4
074 0	1 605 5
874.2	1,625.7
1 /11 5	1 696 6
1,411.5	1,686.6
2,285.7	3,312.3
2,200.1	J,J12.J

January ·	
2004	2003
582.7	724.2
180.9	194.7
126.8	131.3
4.1	24.9
894.5	1,075.1
	61.4.4
_	614.4
204 5	4 600 6
894.5	1,689.6
1 407 5	1 710 2
1,407.5	1,719.3
2 302 0	2 400 0
2,302.0	3,408.9

#### ROCE in %

Office Products North America Office Products Europe / Australia Graphic Systems

Buhrmann excluding Paper Merchanting

Paper Merchanting

Buhrmann, excluding goodwill and exceptionals Buhrmann, including goodwill and exceptionals

2nd quar	ter
2004	2003
31.4% 27.4% (5.9%)	23.2% 25.7% (5.2%)
22.8%	17.3%
-	8.3%
22.8%	14.0%
6.7%	6.2%

January -	- June
2004	2003
29.9%	22.8%
29.5%	20.7%
(3.9%)	(16.1%)
22.6%	15.0%
-	8.8%
22.6%	12.8%
6.8%	8.5%

### ORGANIC GROWTH OF SALES

Office Products North America
Office Products Europe / Australia
Graphic Systems

Buhrmann excluding Paper Merchanting

Paper Merchanting

Buhrmann

2nd quar	ter
2004	2003
3%	(4%)
(4%)	(5%)
(5%)	(13%)
1%	(5%)
-	(8%)
1%	(6%)

January -	June
2004	2003
2%	(2%)
(3%)	(4%)
8%	(18%)
1%	(4%)
-	(7%)
1%	(5%)

#### NUMBER OF EMPLOYEES

Office Products North America Office Products Europe / Australia Graphic Systems Holdings

Buhrmann excluding Paper Merchanting

Paper Merchanting

30 June	
2004	2003
10,466	11,383
5 <b>,</b> 973	5,855
1,081	1,129
70	69
17,590	18,436
ı	5,227

31
December
2003
10 <b>,</b> 775
5 <b>,</b> 873
1,114
70
17,832
-



Buhrmann 17,590 23,663 17,832



FIGURES PER DIVISION

in millions of euros

NET SALES

2004

Q2

CONSOLIDATED PROFIT AND LOSS	2004		2003				2002		
ACCOUNT in millions of euros	Q2	Q1	Q4	Q3	Q2	Q1	Q4	Q3	Q2
Net sales									
	1,421.6	1,348.2	1,710.0	2,053.3	2,135.6	2,153.6	2,424.5	2,408.9	2,567.5
Cost of sales		(981.5)		(1,584.					
Exceptional cost of sales	4)	_	2) (4.8)	7) -	8)	5) -	4)	4)	8)
Added value	370.2	366.8	407.0	468.6	476.9	502.1	540.1	528.5	578.7
Operating costs	(299.1)	(295.1)	(322.5)	(389.2)	(395.1)	(422.9)	(428.7)	(432.7)	(460.7)
Exceptional operating costs*	-	(	(0.9)	0.6	-	55.9	0.1	_	( ,
EBITDA			(0.9)	0.0		55.9	0.1		
Depreciation	71.1	71.7	83.7	80.0	81.7	135.1	111.4	95.8	118.0
-	(21.2)	(20.4)	(24.7)	(27.0)	(25.0)	(27.9)	(28.4)	(27.6)	(28.0)
EBITA	49.8	51.3	59.0	53.0	56.7	107.2	83.0	68.2	90.0
Amortisation of goodwill	(11.4)	(11.1)	(12.6)	(12.9)	(12.7)	(13.4)	(16.6)	(16.7)	(17.8)
Impairment of goodwill	_	_	(53.4)	_	_	_	(573.4)	_	_
Operating result (EBIT)	38.5	40.2	(7.0)	40.1	44.0		(507.0)	51.4	72.2
	33.3		(,,,,,			33.0	(557.15)	0	
Net financing costs	(16.3)	(20.1)	(28.3)	(41.4)	(44.4)	(46.8)	(41.9)	(48.9)	(57.8)
Exceptional financing costs	(29.7)	_	(96.4)	_	_	_	_	_	_
Result on ordinary	(23.7)								
operations before tax Taxes	(7.6)	20.1	(131.8)	(1.3)	(0.4)	47.0	(548.8)	2.5	14.5
Evanntional tay itoma	6.9	(1.8)	(8.1)	(1.5)	(1.3)	2.7	1.9	(1.7)	(6.5)
Exceptional tax items	17.6	-	45.8	-	-	30.0	-	-	-
Other financial results	_	(0.1)	(0.1)	0.6	-	_	3.0	0.2	12.6
Exceptional other financial results*	2.9		(100 ()	_	7.2				
results^ Minority interests	2.9	_	(109.6)	_	7.3	_	-	-	_
Exceptional minority	(4.5)	(3.6)	(3.6)	(4.0)	(3.7)	(2.1)	(2.7)	(3.3)	(3.7)
interests	-	-	1.8	-	-	-	-	-	_
Net result on ordinary operations	15.3	14.5	(205.6)	(6.1)	1.9	77.7	(546.7)	(2.3)	17.0
Extraordinary result net	-	-	-	-	-	-		-	-
Net result							(74.3)		
Wat	15.3	14.5	(205.6)	(6.1)	1.9	77.7	(621.0)	(2.3)	17.0
Net result on ordinary operations									
before amortisation of goodwill (Cash earnings)	26.7	25 7	(139.6)	6.8	14.6	91.0	42.2	14.4	34.8
goodwiii (Cash earnings)	20.7	23.1	(133.0)	0.8	14.0	31.0	43.3	14.4	J4.0
RATIOS		05.5						0.5	
Added value as a % of net sales	26.0%	27.2%	24.1%	22.8%	22.3%	23.3%	22.3%	21.9%	22.5%
EBITDAE as a % of net sales EBITAE as a % of net sales	5.0%	5.3%	5.2%	3.9%	3.8%	3.7%	4.6%	4.0%	4.6%
EBITAE as a % of net sales EBITE as a % of net sales	3.5% 2.7%	3.8% 3.0%	3.8%	2.6% 1.9%	2.7% 2.1%	2.4%	3.4% 2.7%	2.8%	3.5% 2.8%

2003

Q4

Q3

Q1

Q3

Q2

2002

Q4

Q1

Q2



Office Products North America Office Products Europe / Australia Graphic Systems

## Buhrmann excluding Paper Merchanting

Paper Merchanting

#### Buhrmann

962.3	866.0	965.9	955.3	1,014.2	1,003.3	1,142.6	1,203.5	1,313.8
359.6	385.6	385.6	357.1	358.1	378.0	384.0	370.2	390.0
99.7	96.7	109.9	91.8	104.7	62.1	166.5	109.3	112.9
1,421.6	1,348.2	1,461.4	1,404.2	1,477.0	1,443.3	1,693.1	1,683.0	1,816.7
_	-	248.7	649.1	658.6	710.3	731.4	725.9	750.7
1,421.6	1,348.2	1,710.0	2,053.3	2,135.6	2,153.6	2,424.5	2,408.9	2,567.5

 $<sup>\</sup>star$  In Q2 2003 the pre-tax profit on the divestment of DocVision was initially taken up as an exceptional operating result, affecting EBITA. In Q4 2003 this has been reclassificied to 'Exceptional other financial results', which has now been reflected in the comparable numbers..



OPERATING RESULT (EBITAE/EBIT) in millions of euros	
Office Products North America	
Office Products Europe Australia	,
Graphic Systems	
Holdings	

## Buhrmann excluding Paper Merchanting

Paper Merchanting

#### EBITAE

Exceptionals

Goodwill

EBIT

2004		2003				2002		
Q2	Q1	Q4	Q3	Q2	Q1	Q4	Q3	Q2
44.2	43.0	38.7	37.8	39.5	43.0	24.2	40.9	61.0
12.1	14.6	15.2	9.4	12.0	8.2	18.7	17.3	12.9
(1.9)	(0.6)	1.1	(2.5)	(1.7)	(8.9)	17.3	2.0	3.1
(4.6)	(5.7)	0.5	(5.2)	(5.6)	(5.6)	0.3	(6.4)	(5.5)
49.8	51.3	55.6	39.6	44.2	36.6	60.5	53.8	71.6
-	-	9.1	12.9	12.5	14.6	21.7	14.7	18.3
49.8	51.3	64.7	52.6	56.7	51.2	82.3	68.5	89.8
_	_	(13.0)	0.6	_	55.9	0.1	-	-
(11.4)	(11.1)	(66.0)	(12.9)	(12.7)	(13.4)	(590.0)	(16.7)	(17.8)
38.5	40.2	(14.3)	40.1	44.0	93.8	(507.0)	51.4	72.2

AVERAGE CAPITAL EMPLOYED in millions of euros
Office Products North America Office Products Europe /
Australia Graphic Systems
Other activities and holdings
Buhrmann excluding Paper Merchanting

Buhrmann, excluding goodwill Goodwill

Paper Merchanting

Buhrmann, including goodwill

ROCE (IN %)

2004		2003				2002		
Q2	Q1	Q4	Q3	Q2	Q1	Q4	Q3	Q2
564.3	598.5	621.1	637.6	680.1	767.6	839.2	870.1	972.1
176.3	186.4	183.1	187.1	186.6	202.2	212.1	212.0	207.8
127.2	128.0	117.4	126.6	131.1	132.8	120.5	120.7	123.3
6.4	1.0	7.1	20.6	25.4	23.7	26.6	24.2	17.7
874.2	913.9	928.7	971.9	1,023.3	1,126.4	1,198.4	1,226.9	1,320.9
_	_	203.9	602.9	602.4	622.0	670.9	689.6	687.0
874.2	913.9	1,132.6	1,574.8	1,625.7	1,748.4	1,869.2	1,916.6	2,007.9
1,411.5	1,409.4	1,533.0	1,682.6	1,686.6	1,755.3	2,265.8	2,447.3	2,578.7
2,285.7	2,323.3	2,665.6	3,257.4	3,312.3	3,503.7	4,135.0	4,363.9	4,586.6

Office Products North
America
Office Products Europe /
Australia
Graphic Systems
Buhrmann excluding Paper
Merchanting
Paper Merchanting
Buhrmann, excluding goodwill
and expceptionals
Buhrmann, including
goodwill

NET	RESUI	T PER	SHARE
FUL	LY DII	UTED	

2004		2003				2002		
Q2	Q1	Q4	Q3	Q2	Q1	Q4	Q3	Q2
31.4%	28.7%	24.9%	23.7%	23.2%	22.4%	11.6%	18.8%	25.1%
27.4%	31.4%	33.3%	20.1%	25.7%	16.2%	35.2%	32.6%	24.9%
(5.9%) <b>22.8</b> %	(1.9%) <b>22.5</b> %	3.9% <b>23.9</b> %	(7.7%) <b>16.3</b> %	(5.2%) <b>17.3</b> %	(26.9%) <b>13.0</b> %	57.5% <b>20.2%</b>	6.5% <b>17.5%</b>	10.2% <b>21.7%</b>
22.8%	- 22.5%	17.8% 22.8%	8.6% 13.3%	8.3% 14.0%	9.4% 11.7%	13.0% 17.6%	8.6% 14.3%	10.6% 17.9%
6.7%	6.9%	(2.1%)	4.9%	6.2%	10.7%	(49.0%)	4.7%	6.3%

2004		2003				2002		
Q2	Q1	Q4	Q3	Q2	Q1	Q4	Q3	Q2



Per ordinary share in euros Net result from ordinary operations available to holders of ordinary shares before amortisation of goodwill



CONSOLIDATED CASH FLOW	2004		2003				2002		
STATEMENT in millions of euro	Q2	Q1	Q4	Q3	Q2	Q1	Q4	Q3	Q2
EBITDA									
	71	72	76	80	89	135	111	96	118
Additions to / (release of) provisions	-	1	(10)	5	1	4	5	-	1
Operating result on a cash basis	71	73	66	85	90	139	116	96	119
	, -	,3	00	03	50	133	110	30	113
(Increase) / decrease in inventories	8	28	(26)	16	16	(6)	30	(16)	5
(Increase) / decrease in trade receivables	(55)	43	(45)	56	(23)	119	28	125	(52)
Increase / (decrease) in trade creditors	114	(158)	126	(74)	69	(164)	73	(120)	149
(Increase) / decrease in other receivables and liabilities	(23)	46	(39)	31	(17)	42	(36)	26	(16)
(Increase) / decrease in working capital	43	(41)	16	30	45	(9)	95	15	86
-		(/				(5)			
Financial payments	(26)	(24)	(22)	(41)	(40)	(36)	(49)	(46)	(56)
Other operational payments	(4)	(8)	(9)	(15)	(17)	(11)	(20)	(12)	(11)
Cash flow from operational					· · · · ·				, ,
activities Investments in tangible	85	1	51	59	78	83	142	53	138
fixed assets Acquisitions, integration	(13)	(15)	(19)	(20)	(22)	(18)	(30)	(16)	(30)
and divestments	(4)	(12)	629	(6)	1	(7)	(5)	(11)	43
Available cash flow	67	(27)	661	33	57	58	107	26	151
Cash flow from financing activities	(16)	(9)	(574)	(26)	(61)	(12)	(145)	60	(157)
Net cash flow	52	(36)	87	7	(4)	46	(38)	86	(6)
	_	(00)			\-/				,,,,
ORGANIC GROWTH OF SALES	<b>2004</b> Q2	Q1	<b>2003</b> 04	Q3	Q2	01	<b>2002</b> 04	Q3	Q2
			~~			~~	~~		
Office Products North America	3%	2%	2%	(9%)	(4%)	1%	(3%)	3%	0%
Office Products Europe / Australia	(4%)	(2%)	0%	(4%)	(5%)	(4%)	(4%)	(5%)	1%
Graphic Systems Buhrmann excluding Paper	(5%) <b>1</b> %	27% <b>2</b> %	(24%) (1%)	(12%) ( <b>8</b> %)	(13%) <b>(5%)</b>	(25%) <b>(2%)</b>	(10%) ( <b>3</b> %)	(7%) <b>0</b> %	(18%) ( <b>1%)</b>
Merchanting Paper Merchanting	_	_	(4%)	(7%)	(8%)	(7%)	(5%)	(3%)	(3%)
Buhrmann	1%	2%	(2%)	(8%)	(6%)	(4%)	(4%)	0%	(2%)
_									
EXCHANGE RATES	2004		2003				2002		

Q2

\$1.21

\$1.22

Euro versus US\$, average

Euro versus US\$, end rate

rate

Q1

\$1.25

\$1.22

Q4

\$1.26

\$1.19 \$1.12

Q3

\$1.17

Q2

\$1.14

\$1.14

Q1

\$1.07

\$1.09

Q4

\$0.99

\$0.96

\$0.92

\$1.00

\$1.01

\$1.05