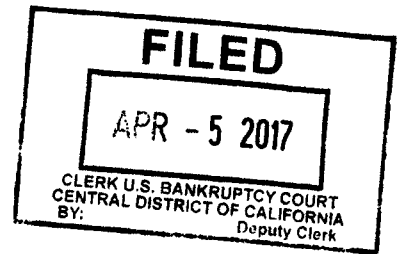


1 CONSTANCE R. DOYLE, LLC
2 Constance Doyle, RN, BSN, MSA
3 21509 Anza Avenue
4 Torrance, California 90503
5 Telephone: (310) 357-1088
6 Fax: (866) 651-3390



7 **UNITED STATES BANKRUPTCY COURT**
8 **CENTRAL DISTRICT OF CALIFORNIA**
9 **LOS ANGELES DIVISION**

11	In re)	Case No 2:15-bk-28771-SK
12)	
13	Angels of the Valley Hospice Care LLC)	Chapter 11
14)	EIGHTH INTERIM REPORT OF
15)	PATIENT CARE OMBUDSMAN
16)	PURSUANT TO 11 U.S.C. § 333(b)(2)
17)	
18)	
19)	
20)	
21)	
22)	
23)	
24)	
25)	
26)	
27)	
28)	

21 Pursuant to Federal Rules of Bankruptcy Procedure 207.2(c) and the order directing
22 this appointment entered by this Court on December 18, 2015, Constance Doyle was duly
23 appointed December 22, 2015 as the Patient Care Ombudsman (PCO) for Angels of the
24 Valley Hospice, LLC. ("Debtor") in this case. In accordance with Section 333(b)(2) this
25 eighth interim report (the "Eighth Interim Report") is hereby respectfully submitted for the
26 period of February 1, 2017 through March 31, 2017.

1 **I. INTRODUCTION**

2 On December 18, 2015, the Court approved the appointment of a Patient Care
3 Ombudsman in this case. On December 22, 2015, the Notice of Appointment of Constance R
4 Doyle as Patient Care Ombudsman under 11 U.S.C. § section 333(b) (2) was filed. As set
5 forth in the Order and the Appointment Notice, the Ombudsman was appointed to monitor the
6 quality of patient care provided by the Debtor, to the extent necessary under the
7 circumstances, including interviewing patients/clients, when appropriate, administration, staff,
8 physicians and other interested parties. Further to the Order and the Notice of Appointment, a
9 review of confidential documents as provided by the Debtor, including patient/client records
10 occurred. As per compliance with the Notice of Appointment, and the Order, no professionals
11 or any other entities for assistance in the process were sought, accepting the assignment as a
12 non-conflict of interest individual regarding the Debtors and other key individuals.
13 Additionally, as per compliance with the Notice of Appointment, a one-page Notice was
14 posted at the office of “Angels of the Valley Hospice, LLC” La Crescenta, CA., the place of
15 business of the Debtor with contact information for the Ombudsman. Copy submitted with
16 the 1st Interim Report.

17 Background information is reported as:

18 Angels of the Valley Hospice, LLC (Debtor) began its service as a Hospice for the care
19 of the terminally ill patient in 2004. As reported in the 1st Interim Report, all employees are
20 on W2 payroll, insurance is current, as is license and the next survey by the accrediting body
21 is not due until December 2016.

22 Service is rendered in patient’s place of residence, hospital, etc., depending on the
23 circumstances.

24
25 **II. SUMMARY OF PCO OBSERVATIONS AT THE ANGELS OF THE**
26 **VALLEY, LLC.**
27

1 **February 2017-March 2017**

2 An increase in census was seen late January and into February, showing 18-21 and,
3 there was 20 referrals in January from the IPO they hope to capture as a welcome referral
4 base. There is a difference in the care and services between Home Health and Hospice, and
5 understanding this is often hard for families to grasp. The PCO believes the staff at Angels of
6 the Valley do a stellar job with their explanations and their caring attitude.

7 In February, at the time of the visit, preparation for the upcoming Joint Commission
8 Survey was ongoing. The anticipated arrival in January did not occur and there is hope it will
9 finally happen by end of February.

10 Mid-March shows a census of 18 with a few referrals on the horizon. No
11 survey yet from the Joint Commission and continuous efforts ongoing to remain ready for
12 their arrival. It was reported that an agreement with Apollo Med is in place and that the
13 prediction is for an increase in referrals via them.

14 **III. CONCLUSION**

15 The Patient Care Ombudsman (PCO) finds that all care provided to the patients by
16 Angels of the Valley Hospice, LLC remains well within the standard of care.

17 The PCO will continue to monitor and is available to respond to any concerns or
18 questions of the Court or interested party.

19
20 April 1, 2017



Constance Doyle

21
22 By: Constance Doyle, Patient Care Ombudsman

<p>In re: Angels of the Valley Hospice Care, LLC Debtor</p>	<p>Chapter 11 Case No 2:15-bk-28771 SK</p>
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PROOF OF SERVICE
STATE OF CALIFORNIA
COUNTY OF Los Angeles

I am over 18 and not a part to the within action, and my business address is as follows: 21509 Anza Avenue, Torrance, Ca. 90503

On April 1, 2017, I served a true and correct copy of the foregoing document described as EIGHTH INTERIM REPORT to the following person(s) and/or entity (ies) by personal delivery, or by US Mail, by facsimile transmission and/or email as follows:

1. TO BE SERVED BY THE COURT VIA NOTICE OF ELECTRONIC FILING (NEF):

Dare Law, Attorney for US Trustee, dare.law@usdoj.gov ron.maroko@usdoj.gov
Julie Villalobos, Attorney for Debtor, julie@oaktreelaw.com oakecfmail@gmail.com
United States Trustee (LA) [ustpregion 16.la.ecf@usdoj.gov](mailto:ustpregion16.la.ecf@usdoj.gov)

2. SERVED BY UNITED STATES MAIL

Angels of the Valley Hospice Care, LLC
2600 Foothill Blvd., Suite 202
La Crescenta, CA 91214

Court will be served or was served on the Judge in Chambers in the form and manner required by LBR 5005-2(d) and (b) in the manner indicated below:

Honorable Sandra R. Klein
United States Bankruptcy Court
255 E. Temple Street, Room 940
Los Angeles, CA 90012


3. SERVED BY PERSONAL DELIVERY, OVERNIGHT MAIL, FACSIMILE TRANSMISSION OR EMAIL

Dare Law, Attorney for US Trustee, dare.law@usdoj.gov
Julie Villalobos, Attorney for Debtor, julie@oaktreelaw.com
Rowena Argonza, (Debtor), row@angelssofthevalleyhospice.com
Emerald Argonza (Debtor) emerald@angelssofthevalleyhospice.com
Dolly Brown (Manager) dolly@angelssofthevalleyhospice.com

I declare under penalty of perjury the foregoing is true and correct

April 1, 2017
Date

Constance Doyle
Type name



Constance Doyle
Signature