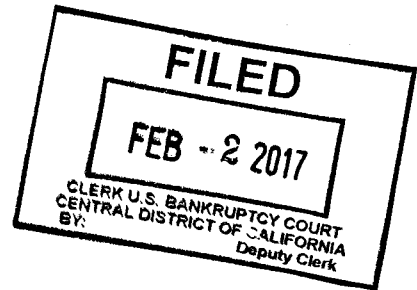


1 CONSTANCE R. DOYLE, LLC
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4 Torrance, California 90503
5 Telephone: (310) 357-1088
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7 UNITED STATES BANKRUPTCY COURT
8 CENTRAL DISTRICT OF CALIFORNIA
9 LOS ANGELES DIVISION

11	In re)	Case No 2:15-bk-28771-SK
12)	Chapter 11
13	Angels of the Valley Hospice Care LLC)	SEVENTH INTERIM REPORT OF
14)	PATIENT CARE OMBUDSMAN
15)	PURSUANT TO 11 U.S.C. § 333(b)(2)
16	Debtor.)	(No Hearing Required)
17)	
18)	
19)	

21 Pursuant to Federal Rules of Bankruptcy Procedure 207.2(c) and the order directing
22 this appointment entered by this Court on December 18, 2015, Constance Doyle was duly
23 appointed December 22, 2015 as the Patient Care Ombudsman (PCO) for Angels of the
24 Valley Hospice, LLC. ("Debtor") in this case. In accordance with Section 333(b)(2) this
25 seventh interim report (the "Seventh Interim Report") is hereby respectfully submitted for the
26 period of December 1, 2016 through January 31, 2017.

1 **I. INTRODUCTION**

2 On December 18, 2015, the Court approved the appointment of a Patient Care
3 Ombudsman in this case. On December 22, 2015, the Notice of Appointment of Constance R
4 Doyle as Patient Care Ombudsman under 11 U.S.C. § section 333(b) (2) was filed. As set
5 forth in the Order and the Appointment Notice, the Ombudsman was appointed to monitor the
6 quality of patient care provided by the Debtor, to the extent necessary under the
7 circumstances, including interviewing patients/clients, when appropriate, administration, staff,
8 physicians and other interested parties. Further to the Order and the Notice of Appointment, a
9 review of confidential documents as provided by the Debtor, including patient/client records
10 occurred. As per compliance with the Notice of Appointment, and the Order, no professionals
11 or any other entities for assistance in the process were sought, accepting the assignment as a
12 non-conflict of interest individual regarding the Debtors and other key individuals.
13 Additionally, as per compliance with the Notice of Appointment, a one-page Notice was
14 posted at the office of "Angels of the Valley Hospice, LLC" La Crescenta, CA., the place of
15 business of the Debtor with contact information for the Ombudsman. Copy submitted with
16 the 1st Interim Report.

17 Background information is reported as:

18 Angels of the Valley Hospice, LLC (Debtor) began its service as a Hospice for the care
19 of the terminally ill patient in 2004. As reported in the 1st Interim Report, all employees are
20 on W2 payroll, insurance is current, as is license and the next survey by the accrediting body
21 is not due until December 2016.

22 Service is rendered in patient's place of residence, hospital, etc., depending on the
23 circumstances.

24
25 **II. SUMMARY OF PCO OBSERVATIONS AT THE ANGELS OF THE**
26 **VALLEY, LLC.**

1 **December 2016 – January 2017**

2 The census is 13-16. Continuous efforts to obtain referrals is ongoing. Preparation for
3 the upcoming Joint Commission Survey continues. It is assumed now, with no actual notice,
4 that the survey will occur the early part of January 2017.

5 In November, an agreement to join an ‘Accountable Care Organization’
6 (ACO), a group participation, much like an HMO, allowing for a reduction in cost for Durable
7 Medical Equipment (DME), Pharmaceutical, etc. Working within the group should increase
8 patient census via referrals. A Quality Program is a part of the organization and the APO is
9 CMS (Center for Medicare/Medical Services) approved.

10 In January, the PCO was informed that the ACO contract has been agreed upon and
11 will begin in April of this year.

12 January also showed a very busy group diligently preparing for the anticipated Joint
13 Commission Survey. It is felt that the agency will do well and are hoping the surveyors come
14 by the end of the month.

15 Additionally, the Dignity Hospital has been approached as a referral facility and the
16 Medical Director is visiting them soon in the hopes of an agreement.

17 **III. CONCLUSION**

18 The Patient Care Ombudsman (PCO) finds that all care provided to the patients by
19 Angels of the Valley Hospice, LLC remains well within the standard of care.

20 The PCO will continue to monitor and is available to respond to any concerns or
21 questions of the Court or interested party.

22
23 February 1, 2017

24 
25 _____
26 /s/ Constance Doyle

27 By: Constance Doyle, Patient Care Ombudsman

In re: Angels of the Valley Hospice Care, LLC Debtor	Chapter 11 Case No 2:15-bk-28771 SK
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PROOF OF SERVICE
STATE OF CALIFORNIA
COUNTY OF Los Angeles

I am over 18 and not a part to the within action, and my business address is as follows: 21509 Anza Avenue, Torrance, Ca. 90503

On February 1, 2017, I served a true and correct copy of the foregoing document described as SEVENTH INTERIM REPORT to the following person(s) and/or entity (ies) by personal delivery, or by US Mail, by facsimile transmission and/or email as follows:

1. TO BE SERVED BY THE COURT VIA NOTICE OF ELECTRONIC FILING (NEF):

Dare Law, Attorney for US Trustee, dare.law@usdoj.gov ron.maroko@usdoj.gov
Julie Villalobos, Attorney for Debtor, julie@oaktreelaw.com oakecfmail@gmail.com
United States Trustee (LA) [ustpregion 16.la.ecf@usdoj.gov](mailto:ustpregion16.la.ecf@usdoj.gov)

2. SERVED BY UNITED STATES MAIL

Angels of the Valley Hospice Care, LLC
2600 Foothill Blvd., Suite 202
La Crescenta, CA 91214

Court will be served or was served on the Judge in Chambers in the form and manner required by LBR 5005-2(d) and (b) in the manner indicated below:

Honorable Sandra R. Klein
United States Bankruptcy Court
255 E. Temple Street, Room 940
Los Angeles, CA 90012

3. SERVED BY PERSONAL DELIVERY, OVERNIGHT MAIL, FACSIMILE TRANSMISSION OR EMAIL

Dare Law, Attorney for US Trustee, dare.law@usdoj.gov
Julie Villalobos, Attorney for Debtor, julie@oaktreelaw.com
Rowena Argonza, (Debtor), row@angelsofthevalleyhospice.com
Emerald Argonza (Debtor) emerald@angelsofthevalleyhospice.com
Dolly Brown (Manager) dolly@angelsofthevalleyhospice.com

I declare under penalty of perjury the foregoing is true and correct

February 1, 2017
Date

Constance Doyle
Type name


Signature