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1 2 3 4 5	CONSTANCE R. DOYLE, LLC Constance Doyle, RN, BSN, MSA 21509 Anza Avenue Torrance, California 90503 Telephone: (310) 357-1088 Fax: (866) 651-3390 mscno@hotmail.com	FILED OCT 30 2017 CLERK U.S. BANKRUPTCY COURT CENTRAL DISTRICT OF CALIFORNIA BY: Deputy Clerk	
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7	UNITED STATES BANKRUPTCY COURT CENTRAL DISTRICT OF CALIFORNIA		
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9	LOS ANGELES DIVISION		
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. 11	In re) Case No 2:16-bk-15197-VZ	
13)	
13	LBJ Healthcare Partners Inc.	 Chapter 11 NINTH INTERIM REPORT OF 	
15		PATIENT CARE OMBUDSMAN	
16		<pre> PURSUANT TO 11 U.S.C. § 333(b)(2)) </pre>	
17	Debtor.)) (No Hearing Required)	
18) (No meaning required)	
19		•	
20	Pursuant to Federal Rules of Bankruptcy Procedure 207.2(c) and the order directing		
21	this appointment entered by this Court on June 2, 2016, Constance Doyle was duly appointed		
22	June 3, 2016 as the Patient Care Ombudsman (PCO) for LBJ Healthcare Partners, Inc.		
23	("Debtor") in this case. In accordance with Section 333(b)(2) this ninth interim report (the		
24	"Ninth Interim Report") is hereby respectfully submitted for the period of September 1, 2017		
25	through October 31, 2017.		
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I. <u>INTRODUCTION</u>

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On June 2, 2016, the Court approved the appointment of a Patient Care Ombudsman 2 in this case. On June 3, 2016, the Notice of Appointment of Constance R Doyle as Patient 3 Care Ombudsman under 11 U.S.C. § section 333(b) (2) was filed. As set forth in the Order 4 and the Appointment Notice, the Ombudsman was appointed to monitor the quality of 5 patient/client care provided by the Debtor, to the extent necessary under the circumstances, 6 including interviewing patients/clients, administration, staff, physicians and other interested 7 parties. Further to the Order and the Notice of Appointment, a review of confidential 8 documents as provided by the Debtor, including patient/client records occurred. As per 9 compliance with the Notice of Appointment, and the Order, no professionals or any other 10 entities for assistance in the process were sought, accepting the assignment as a non-conflict 11 of interest individual regarding the Debtors and other key individuals. Additionally, as per 12 compliance with the Notice of Appointment, a one-page Notice was posted at the facility of 13 LBJ Healthcare Partners, Inc., (named Villa Luren) in Whittier, CA., the place of business of 14 the Debtor with contact information for the Ombudsman allowing for concerns and/or issues 15 to be discussed. Copy submitted with 1st Interim Report. 16

17 Background information is reported as:

LBJ Healthcare Partners, Inc. (LBJ) (Debtor) owns the Adult Residential Facility 18 called Villa Luren. This family owned business has been in business since approximately 19 20 2008. The facility is large in the design of a u-shaped structure with additional buildings on site, one housing an activity room and a 2nd story sleeping area for the night staff. There are 21 40 resident room housing 2 clients to a room, allowing a capacity of 80 residents. The 22 23 primary diagnosis of the residents is psychiatric, such as Bi-Polar or Schizophrenia, male and 24 female. Licensing is through the California Department of Social Services and is NOT 25 categorized as a Developmentally Disabled Facility, but as an Adult Residential Facility. The 26 primary source of income is from residents SSI/Disability.

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II. SUMMARY OF PCO OBSERVATIONS AT LBJ HEALTHCARE

2 PARTNERS, INC IN WHITTIER, CA.(dba Villa Luren)

3 September 2017

Census down by 3 due to acute illness and transfers to higher level of care facilities.
Several applications reviewed with Debtor on possible admissions that he will evaluate and
decide appropriateness of individuals for the facility. All areas remain clean and functional.
No change in staff. Holiday decorations starting to appear.

Bebtor continues to try to keep costs down and is hopeful for an end to the bankruptcy
 as well as the civil case.

¹⁰ **October 2017**

11 Census is shows 5 vacancies with 1 coming in today and another scheduled in few 12 days after a wound heals. Debtor explained he has 2 interviews the next day that seem 13 appropriate for admission and there are several applications being reviewed. Facility remains 14 clean and well-tended—even with known areas needing improvement, such as the roof. 15 Clients out and about on patio areas, sitting in sun, socializing, and one with a physician. 16 Additional discussion occurred re security. No resident attempts to break into 17 medication area and there are cameras on premise. No reason for the facility to be targeted by 18 burglars, considering the close observation that is ongoing and security in place. 19

- 20 III. <u>CONCLUSION</u>
- 21

The Patient Care Ombudsman (PCO) finds that all care provided to the

residents/clients by LBJ Healthcare Partners, Inc. at the Villa Luren Resident Home is within
 the standard of care.

24 The PCO will continue to monitor and is available to respond to any concerns or

25 questions of the Court or interested party.

26 November 1, 2017

By: Constance Doyle, Patient Care Ombudsman

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2 3	In re: LBJ HEALTHCARE PARTNERS, INC. Debtor	Chapter 11 Case No 2:16-bk-15197-VZ	
4	PROOF OF SERVICE		
5	STATE OF CALIFORNIA COUNTY OF <u>Los Angeles</u>		
6	I am over 18 and not a part to the within action, and my b Avenue, Torrance, Ca. 90503	ousiness address is as follows: 21509 Anza	
7 8	On November 1, 2017, I served a true and correct copy	of the foregoing document described as	
o 9	NINTH INTERIM REPORT to the following person(s) and/or entity (ies) by personal delivery, or by US Mail, by facsimile transmission and/or email as follows:		
10	1. <u>TO BE SERVED BY THE COURT VIA NOTICE (</u>	DF ELECTRONIC FILING (NEF):	
11	<u>Robert M Aronson, Debtor's Attorney robert@aronsonlawgroup.com,</u> Kelly L Morrison, Attorney for US Trustee kelly.l.morrison@usdoj.gov		
12	United States Trustee (LA) ustpregion16.la.ecf@usdoj	j.gov	
13	2. <u>SERVED BY UNITED STATES MAIL</u> LBJ Healthcare Partners Inc.		
14	13749 Crewe St. Whittier, CA 90605		
15	Court will be served or was served on the Judge in Chamber	rs in the form and manner required by LBR 5005-	
16	2(d) and (b) in the manner indicated below:		
17	HONORABLE VINCENT P. ZURZOLO United States Bankruptcy Court		
18	255 E. Temple Street, Room 1360 Los Angeles, CA 90012		
19	3. <u>SERVED BY PERSONAL DELIVERY. OVERNIGH</u> <u>OR EMAIL</u>	IT MAIL. FACSIMILE TRANSMISSION	
20 21	Kelly L. Morrison, Attorney for US Trustee, kelly.l.morriso	nn@usdoi gov	
21	Robert M Aronson, Attorney for Debtor robert@aronsonlawgroup.com,		
22	<u>Brian Buenviaje, Debtor, Brian Buenviaje@hotmail.com</u>		
23			
25	I declare under penalty of perjury the foregoing is true and co		
26	November 1, 2017 Constance Doyle	Ist Constance Doyle	
27	Date Type name	Signature '	
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