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7 **UNITED STATES BANKRUPTCY COURT**
NORTHERN DISTRICT OF CALIFORNIA
8 **SANTA ROSA DIVISION**

9 In re:)
) Case No. 17:10255-AJ
10 Gabrielle Laverne Brown)
dba Sonoma Serenity Home)
11) Chapter 11
)
12) **FOURTH REPORT OF THE**
) **PATIENT CARE OMBUDSMAN**
13)
)
14 Debtor.) (No Hearing Required)

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16 Pursuant to the order directing the appointment of a Patient
17 Care Ombudsman entered by this court on April 7, 2017, Tracy Hope
18 Davis, the United States Trustee, duly appointed Joseph Rodrigues as
19 the Patient Care Ombudsman in this case.

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21 In compliance with the notice of appointment, the Patient Care
22 Ombudsman is submitting his fourth report to the court.

23
24 October 24, 2017

Respectfully submitted,

25
26 /s/Joseph Rodrigues

27 Joseph Rodrigues
State Long-Term Care Ombudsman

1 **FOURTH REPORT OF THE PATIENT CARE OMBUDSMAN**

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3 Senior Advocacy Services is the designated Long-Term Care (LTC)

4 Ombudsman Program for Sonoma County and is the local representative

5 of the Office of the State LTC Ombudsman. As mandated by the

6 federal Older Americans Act (42 U.S.C. 3058g), LTC Ombudsman

7 representatives identify, investigate and resolve complaints that

8 are made by, or on behalf of residents of LTC facilities that relate

9 to action, inaction or decisions that may adversely affect the

10 health, safety, welfare or rights of residents.

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14 Sonoma Serenity Home is located at 17575 Carriger Road, Sonoma

15 California. The California Department of Social Services, Community

16 Care Licensing (CCL), licenses this facility as a Residential Care

17 Facility for the Elderly (RCFE). RCFEs provide 24-hour care and

18 supervision to seniors, including housing, meals, personal care,

19 social activities, and coordination of medical appointments, to

20 people who have physical, cognitive, or behavioral conditions that

21 prevent them from living alone. Kathy Baldassari is the local

22 Ombudsman representative assigned to this facility.

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25 Based upon the events reported the Patient Care Ombudsman's

26 second report to the court dated July 7, 2017, CCL obtained a

27 Temporary Suspension Order (TSO) on Friday, July 7, 2017. This TSO

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1 necessitated that all residents leave the facility and relocate to
2 other facilities. This TSO also removed the ability of the facility
3 to legally have any new residents in the home receiving care. Since
4 that date, no residents have been in care at the facility.
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7 CCL conducted a follow up Legal/Non-Compliance Case Management
8 visit on September 26, 2017. There were no residents in care. The
9 licensee is scheduled for an Administrative Hearing in November
10 2017.
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12 As no residents are in care, the Patient Care Ombudsman has no
13 recommendations for the court at this time.
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15
16 October 24, 2017

/s/Joseph Rodrigues
Joseph Rodrigues
State Long-Term Care Ombudsman