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State Long-Term Care Ombudsman
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**UNITED STATES BANKRUPTCY COURT
NORTHERN DISTRICT OF CALIFORNIA
SANTA ROSA DIVISION**

In re:)
) Case No. 17:10255-AJ
Gabrielle Laverne Brown)
dba Sonoma Serenity Home)
) Chapter 11
)
) **TENTH REPORT OF THE**
) **PATIENT CARE OMBUDSMAN**
)
)
Debtor.) (No Hearing Required)

Pursuant to the order directing the appointment of a Patient Care Ombudsman entered by this court on April 7, 2017, Tracy Hope Davis, the United States Trustee, duly appointed Joseph Rodrigues as the Patient Care Ombudsman in this case.

In compliance with the notice of appointment, the Patient Care Ombudsman is submitting his ninth report to the court.

October 12, 2018

Respectfully submitted,

/s/Joseph Rodrigues
Joseph Rodrigues
State Long-Term Care Ombudsman

1 **TENTH REPORT OF THE PATIENT CARE OMBUDSMAN**
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4 Senior Advocacy Services is the designated Long-Term Care (LTC)
5 Ombudsman Program for Sonoma County and is the local representative
6 of the Office of the State LTC Ombudsman. As mandated by the
7 federal Older Americans Act (42 U.S.C. 3058g), LTC Ombudsman
8 representatives identify, investigate and resolve complaints that
9 are made by, or on behalf of residents of LTC facilities that relate
10 to action, inaction or decisions that may adversely affect the
11 health, safety, welfare or rights of residents.
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14 Sonoma Serenity Home is located at 17575 Carriger Road, Sonoma
15 California. The California Department of Social Services, Community
16 Care Licensing (CCL), licensed this facility as a Residential Care
17 Facility for the Elderly (RCFE). RCFEs provide 24-hour care and
18 supervision to seniors, including housing, meals, personal care,
19 social activities, and coordination of medical appointments, to
20 people who have physical, cognitive, or behavioral conditions that
21 prevent them from living alone. Kathy Baldassari is the local
22 Ombudsman representative assigned to this facility.
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25 Based upon the events reported the Patient Care Ombudsman's
26 second report to the court dated July 7, 2017, CCL obtained a
27 Temporary Suspension Order (TSO) on Friday, July 7, 2017. This TSO
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1 necessitated that all residents leave the facility and relocate to
2 other facilities. This TSO also removed the ability of the facility
3 to legally have any new residents in the home receiving care. Since
4 that date, no residents have been in care at the facility. The
5 facility no longer appears on CCL's website listing of licensed
6 RCFEs.
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9 As no residents are in care, the Patient Care Ombudsman has no
10 recommendations for the court.
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13 October 12, 2018

/s/Joseph Rodrigues
Joseph Rodrigues
State Long-Term Care Ombudsman
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