

IN THE UNITED STATES BANKRUPTCY COURT
FOR THE DISTRICT OF MARYLAND
(Baltimore Division)

In re:

**LAKE WALKER COMMUNITY
HEALTH, LLC,**

Debtor

Case No.: 16-24337-DER

Chapter 7

LINE ATTACHING FEBRUARY 21, 2017 OMBUDSMAN REPORT

Attached hereto is the report of the Patient Care Ombudsman dated February 21, 2017. As required by Rule 2015.1, a copy of this report is being served upon the debtor, all patients and shall be posted conspicuously at the facility subject to this report.

Dated: December 23, 2016

Respectfully submitted,

JUDY A. ROBBINS
United States Trustee for Region Four

By: /s/ Hugh M. Bernstein
Hugh M. Bernstein (Fed. Bar. No. 23489)
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CERTIFICATE OF SERVICE

I HEREBY CERTIFY, that on this 21st day of February, 2017, a copy of the foregoing document was filed electronically in the United States Bankruptcy Court for the District of Maryland and that, according to the Court's CM/ECF system, the following parties received service as a result:

- Hugh M. (UST) Bernstein hugh.m.bernstein@usdoj.gov
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/s/ Hugh M. Bernstein

Hugh M. Bernstein

Charlene Fitch, ombudsman, and Stevanne Ellis, State Ombudsman, visited Lake Walker Assisted Living at 509 Walker Avenue, Baltimore, Maryland on February 3, 2017.

The front of the house has several steps to enter the front door, and the back of the house has a ramp that provides an accessible entrance to the home.

Shakera Priester, caregiver, answered the front door, and gave us a tour of house. Ms. Priester told us that there were currently five residents living at the assisted living, but at the time of our arrival, two of the residents were at day programs. In addition to the five residents, there are currently two tenants and one live-in staff member – coming to eight occupants total.

The house has an enclosed porch, living area, kitchen, office, and two bedrooms on first floor. At the time of the visit, the two residents on the first floor were there. One resident was asleep. The second resident was awake, and her daughter was visiting. When asked, both the resident and daughter expressed no concerns about the facility or the care.

Ms. Priester showed us the kitchen and the office that was located next to the kitchen. The refrigerator and freezer were clean and appeared to be stocked well. We went upstairs from living area staircase (had chairlift for residents to second landing). Ms. Priester stated that there were no residents using chairlift at present time.

The second floor has four bedrooms. The two tenants live in bedrooms three and six (one of the tenants was moving out the day of our visit). The resident in bedroom four was asleep. The two residents that reside in the other two bedrooms were at their day programs. There was an ascending staircase on the second floor, and the live-in caregiver's room is on the third floor. We took a second descending staircase leading to the kitchen. This staircase was very steep, and we were informed that residents do not use these stairs.

The basement entrance is in the kitchen, and down a staircase. It is one room and has a bathroom with a toilet and sink. The main area of the basement was used as storage and was filled with boxes and other items. The staff uses the washer and dryer for resident laundry. The basement door has a lock and is not supposed to be a resident accessible area.

Ms. Priester stated that she will be working all weekend, that she also works during the week, and that are other caregivers provide care when she is not working. During our visit, an art teacher came to do an activity with the residents. She stated that she comes every other Friday.

One of the residents that was at a day program arrived after we had completed the tour, and we talked with her privately in the enclosed porch. She did not have any concerns that she wanted addressed at the time of our visit.

Overall, the facility was neat, odor free, and the staff member was friendly and helpful. The Ombudsman Program will continue visits at this facility on a regular basis.