

UNITED STATES BANKRUPTCY COURT
FOR THE EASTERN DISTRICT OF MICHIGAN
SOUTHERN DIVISION

In re:

FERGUSON CONVALESCENT HOME, INC.,

Debtor.

No. 16-30397-DOF

Chapter 11

Judge Daniel Opperman

PATIENT CARE OMBUDSMAN'S SEVENTH REPORT

Deborah L. Fish, patient care ombudsman, appointed by order dated March 24, 2016 (Docket #35), in accordance with Section 333 of Title 11 of the United States Bankruptcy Code (the "Code"), submits this seventh report on the status of the quality of patient care in the Chapter 11 case of Ferguson Convalescent Home, Inc. (the "Debtor"). This report covers the period from September 22, 2016 to November 22, 2016. The report is based upon site visits and discussions with the residents and staff, including nurses, physical therapists and Paul Ferguson. I also provided an oral report to the court on October 14, 2016 (the "Last Report").

INTRODUCTION

The Debtor filed a petition under Chapter 11 of the Code on February 24, 2016. The Debtor is a privately owned and licensed long-term skilled nursing facility located at 239 S. Main Street, Lapeer, Michigan 48446. It consists of 87 licensed beds, located within a leased facility. The Debtor has between 55 and 59 residents and employs nearly 100 full and part-time employees. This report summarizes the current quality of patient care at the Debtor's facility.

PATIENT STAFFING AND SERVICES

There have not been any significant changes to the Debtor's nursing staff since the Last Report. The staffing ratio continues to meet the required guidelines.

QUALITY OF CARE

The Debtor has maintained all of its services and is delivering similar quality care to essentially the same patient population as it did pre-petition.

I visited the facility since the Last Report and I walked the halls, investigated the cleanliness of the residents' rooms, bathroom, laundry and dining hall. I confirmed that the residents are well groomed and wearing clean clothes. I spoke with a number of residents about their opinions on care, the staff, the food, and the cleanliness of the facility. I did not receive any complaints. The facility continues to be well maintained and there were no foul odors anywhere in the facility.

SECURITY

There are no changes in security since the Last Report.

SUPPLIES

The administration and staff confirmed that the Debtor is continuing to receive all of its necessary supplies without any interruptions in service.

FINANCIAL MATTERS

The financial concerns continue to be addressed by the Debtor. While the Debtor has made some efforts to increase the census, those efforts have yet to result in a census increase. The Debtor continues to struggle on a monthly basis to meet its financial obligations but has been able to make its ongoing monthly payments (with exception of the QAA payment). The Debtor had an issue with its Medicaid reimbursement which it has resolved. Additionally, the

Debtor's Medicare payments were behind due to a change in billing and those should be caught up by the end of this month.

CONCLUSION

The Debtor has continued the same quality of care post-petition as it did pre-petition. Monitoring will continue.

/S/Deborah L. Fish

Patient Care Ombudsman
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P36580

Dated: November 22, 2016
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CERTIFICATION OF SERVICE

I, Deborah Fish, hereby certify that on November 22, 2016, I electronically filed the following:

- Patient Care Ombudsman's Seventh Report

with the Clerk of the Court using the ECF and I hereby certify that the Court's ECF system has served all registered users.

ALLARD & FISH, P.C.

/S/Deborah L. Fish

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