

UNITED STATES BANKRUPTCY COURT
FOR THE EASTERN DISTRICT OF MICHIGAN
SOUTHERN DIVISION

In re:

LAW-DEN NURSING HOME, INC.,

Debtor.

No. 16-52058-PJS

Chapter 11

Judge Phillip J. Shefferly

PATIENT CARE OMBUDSMAN'S FIFTH REPORT

Deborah L. Fish, patient care ombudsman, appointed by order dated September 1, 2016 (Docket #10), and in accordance with Section 333 of Title 11 of the United States Bankruptcy Code (the "Code"), submits this fifth report on the status of the quality of patient care in the Chapter 11 case of Law-Den Nursing Home, Inc. (the "Debtor"). This report covers the period from February 28, 2017 to April 20th, 2017 and is based upon site visits, unannounced walk-throughs of the facility, and discussions with administrator Todd Johnson, residents, and with staff at the facility.

INTRODUCTION

The Debtor filed a petition under Chapter 11 of the Code on August 30, 2016. The Debtor is a privately owned and licensed long-term skilled nursing facility located at 1640 Webb Street, Detroit, Michigan. It consists of 100 licensed beds located within a leased facility. The Debtor currently has 88 residents in the facility and 3 in the hospital. This means the Debtor has again increased the resident census. The Debtor continues to employ approximately 64 employees. The management level staff include a full-time Administrator, Director of Nursing, Social Worker, Activities Director, Dietary Supervisor, and Facility Supervisor and have not changed.

All day to day operations of the facility are managed and handled by Todd Johnson and the Debtor's administrative staff.

INITIAL PATIENT CONTACT AND ASSESSMENT

The Debtor has been a family owned and operated business since 1964. The Debtor's residents come from the local community, local hospitals, and guardian placements.

PATIENT STAFFING AND SERVICES

There have been no material changes to the staff at the facility; however, the Debtor is always hiring staff. There continues to be CNA turnover; however, this is not unusual at these facilities. The Debtor's staffing ratio is in compliance with State requirements.

QUALITY OF CARE

The Debtor has maintained all of its services and is delivering similar quality care to essentially the same patient population; however, the Debtor has increased its Medicare residents since the bankruptcy filing.

Residents' Care

- The residents viewed were groomed, wearing clean clothes and the majority of the residents were out of their beds and in the day rooms.
- I observed a smoking break and an activities hour. All of the staff interactions with the residents were satisfactory and respectful. There was an issue between two of the residents as I was observing a dayroom. The staff responded quickly and diffused the acrimonious situation by separating and removing a resident quickly and efficiently.

- I spoke with a number of residents during my visits and found them to be responsive and pleased or satisfied with the food and the care given. There were no complaints, save one resident who requested an investigation into her money and cigarettes. I reported this to Mr. Johnson and took immediate measures to determine the truth of the allegations and followed up with the resident's family.

Facility

- The facility was generally clean. During one of my visits, the stairwells were in the process of being cleaned and the bathrooms were clean. I interviewed the head of maintenance, who had no issues to report and stated that the floors and rooms were scheduled for deep cleaning and polishing.
- I confirmed that there were no issues with the laundry.

Security

- There have been no changes to security since my last report to the court. All doors were tested and the doors/alarms were functioning.

Supplies

The administrative staff has confirmed that the Debtor has maintained its relationship with its pre-petition suppliers and there have been no interruptions in service, nor any changes in medical supplies. The nursing staff reported that they had all supplies needed for the residents.

CONCLUSION

The Debtor has continued the same quality of care post-petition as it did pre-petition. Monitoring will continue.

ALLARD & FISH, P.C.

/s/ Deborah L. Fish

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Dated: April 21, 2017
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CERTIFICATION OF SERVICE

I, Deborah Fish, hereby certify that on April 21, 2017, I electronically filed the following:

- Patient Care Ombudsman's Fifth Report

with the Clerk of the Court using the ECF and I hereby certify that the Court's ECF system has served all registered users.

ALLARD & FISH, P.C.

/s/ Deborah L. Fish
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