

UNITED STATES BANKRUPTCY COURT  
FOR THE EASTERN DISTRICT OF MICHIGAN  
SOUTHERN DIVISION

In re:

LAW-DEN NURSING HOME, INC.,

Debtor.

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No. 16-52058-PJS

Chapter 11

Judge Phillip J. Shefferly

**PATIENT CARE OMBUDSMAN'S SIXTH REPORT**

Deborah L. Fish, patient care ombudsman, appointed by order dated September 1, 2016 (Docket #10), and in accordance with Section 333 of Title 11 of the United States Bankruptcy Code (the "Code"), submits this sixth report on the status of the quality of patient care in the Chapter 11 case of Law-Den Nursing Home, Inc. (the "Debtor"). The Ombudsman has provided oral reports at the previous three hearings. This report covers the period from September 6, 2017 to October 26, 2017 and is based upon unannounced site visits and discussions with administrator Todd Johnson, the director of nursing, residents, and staff at the facility.

**INTRODUCTION**

The Debtor filed a petition under Chapter 11 of the Code on August 30, 2016. The Debtor is a privately owned and licensed long-term skilled nursing facility located at 1640 Webb Street, Detroit, Michigan. It consists of 100 licensed beds located within a leased facility. The Debtor currently has 92

residents in the facility and 3 in the hospital. This means the Debtor is maintaining an increased resident census over the census at the beginning of the case. The Debtor continues to employ approximately 64 employees.

All day to day operations of the facility continued to be managed by Todd Johnson and the Debtor's administrative staff.

### **PATIENT STAFFING AND SERVICES**

There have been no material changes to the staff at the facility. The Debtor's staffing ratio is in compliance with State requirements.

### **QUALITY OF CARE**

The Debtor has maintained all of its services and is delivering similar quality care to essentially the same patient population.

#### **Residents' Care**

- The residents viewed were groomed, wearing clean clothes and the majority of the residents were out of their beds and in the day rooms or hallways.
- I observed activities hours and smoking time. All of the staff interactions with the residents were satisfactory and respectful. A resident fell during an activities hour in the day room. The staff responded quickly, called for the RN, who examined the resident and then the resident was safely

placed back into her chair. In addition to the staff report, I reported the fall to the Director of Nursing.

- I spoke with a number of residents during my visits and found them to be responsive and pleased or satisfied with the food and the care given. There were no complaints, save one resident who wanted to move out. I recommended that he get in contact with his guardian and I asked Mr. Johnson to meet with him. I will follow up with him on my next visit.
- I meet with one of the doctors who assured me that the adequate medical care was being provided to the residents.

#### Facility

- The facility was generally clean. During one of my visits, the end of the corridor on the second floor had a foul odor. I was advised that the resident would not let the cleaning staff in the room and that they would have to wait until she left the room.
- I confirmed with the head of maintenance and laundry that there were no issues in their respective departments.

#### Security

- There have been no changes to security since my last report to the court.

## Supplies

The administrative staff has confirmed that the Debtor has maintained its relationship with its pre-petition suppliers and there have been no interruptions in service, nor any changes in medical supplies. The nursing staff reported that they had all supplies needed for the residents.

## CONCLUSION

The Debtor has continued the same quality of care post-petition as it did pre-petition. Monitoring will continue.

ALLARD & FISH, P.C.

/s/ Deborah L. Fish

Patient Care Ombudsman

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P36580

Dated: October 31, 2017

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CERTIFICATION OF SERVICE

I, Deborah Fish, hereby certify that on October 31, 2017, I electronically filed the following:

- Patient Care Ombudsman's Sixth Report

with the Clerk of the Court using the ECF and I hereby certify that the Court's ECF system has served all registered users.

ALLARD & FISH, P.C.

/s/ Deborah L. Fish

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