

UNITED STATES BANKRUPTCY COURT
FOR THE EASTERN DISTRICT OF MICHIGAN
SOUTHERN DIVISION

In re:

ST. JUDE NURSING CENTER, INC.,

Debtor.

No. 18-54906-TJT

Chapter 11

Judge Thomas J. Tucker

PATIENT CARE OMBUDSMAN'S SECOND REPORT

Deborah L. Fish, patient care ombudsman, appointed by order dated November 8, 2018 (Docket #25); in accordance with the United States Bankruptcy Code (the "Code"), submits this second report on the status of the quality of patient care in the Chapter 11 case of St. Jude Nursing Center, Inc. (the "Debtor"). This report covers the period from November 15, 2018 to December 11, 2018 and is based, an examination of the facility, discussions with the director of nursing, certain Certified Nurse Assistants ("CNA") and a few residents, observation of lunch and an exit interview with Martha Little, the administrator of the facility.

INTRODUCTION

The Debtor filed a petition under Chapter 11 of the Code on November 2, 2018. The Debtor is a privately owned, licensed long-term skilled nursing facility located at 34350 Ann Arbor Trail, Livonia, Michigan 48150. It consists of 64 licensed beds, located within the Debtor owned facility. The current census is 57 residents. The payer mix is 3 Medicare, 3 private pay, 5 other insurance, and 46

Medicaid. Of the 46 Medicaid patients 16 are from the Michigan Prison System. The majority of the residents are long term. The Debtor employs nearly 84 full and part-time employees. The management level staff includes a full-time licensed Administrator, Director of Nursing, Activities Director, Dietary Director, and Admissions Officer.

The Debtor's facility offers services such as skilled nursing care, hospice care, Alzheimer's and dementia patient care, physical rehabilitation, tracheal and enteral services, wound care, and short-term respite care.

The facility is financially managed by Mission Point Management Services, LLC ("MPMS"). MPMS is a full-service healthcare and property management company with a specific focus on long-term skilled nursing care. All other day to day operations of the nursing home are managed and handled by Brad Mali and the Debtor's administrative staff.

INITIAL PATIENT CONTACT AND ASSESSMENT

The Debtor's patients come from local hospitals, the State of Michigan Prison System and the surrounding community.

PATIENT STAFFING AND SERVICES

The Debtor's staff consists of registered nurses, licensed practical nurses, and certified nurse assistants, food service, housekeeping, and administrative staff. The Debtor has provided its patient staffing ratio and it is within the required guidelines

as confirmed by the Director of Nursing. There have been no material changes in the staffing since my last report, however, the Debtor did add an additional CNA. The Debtor has finalized its union contract and the Debtor believes that the increase in wages will make it more competitive in hiring and will stabilize the work force. Employment stability with the staff provides for a better patient environment.

QUALITY OF CARE

Post-Petition, the Debtor has maintained all of its services and is delivering similar quality care to essentially the same patient population. I observed the lunch service and many interactions between the staff and the residents.

Facility

- The facility is old, the floors were clean, and the residents' rooms were clean. There were no odors.
- There is an outdoor space available to residents which is not fenced in. Residents are supervised when outdoors. Smoking privileges are given outside four times a day.
- The dining hall also serves as the activity room.

Services

- The doctor rounds twice a week and is on call all other days and nights.
- All physical therapy, dentistry, podiatry, and transportation services is provided by outside contractors.

- Residents have access to a portable phone and a private room to conduct any calls.
- Residents have 4 or 5 daily activities available for participation. The activities are posted by the month for the residents to review.
- Residents have a shower and personal grooming schedule.

Security

All doors are locked.

Supplies

The Debtor reports that it has maintained its relationship with its suppliers and there have been no interruptions in service, nor any changes in medical supplies. The Debtor has contacted a new transportation company and is in the process of executing a contract. In the meantime, the Debtor used a temporary service and most recently the new company has begun the service.

CONCLUSION

The Debtor has continued the same quality of care post-petition as it did pre-petition. Monitoring will continue.

/S/Deborah L. Fish
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Dated: December 12, 2018

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