

**UNITED STATES BANKRUPTCY COURT
DISTRICT OF SOUTH CAROLINA**

In re:

Dorch Community Care Center LLC,

Debtor.

Case No. 16-04486-jw
Chapter 11

PATIENT CARE OMBUDSMAN REPORT DATED 5/12/17

On following page

Bankruptcy Facility Monitoring Plan

Date: 4/18/2017

Region: 6 – Santee-Lynches AAA

Facility Name: Dorch Residential Care Facility

County: Clarendon

Today's Census: 13

Number of Residents interviewed: 10

1. Staffing:

Number of Staff interviewed: 4

Number of Staff on duty this shift: 3

Interviewed: Two females and two males staff

Staffing appears to be stable at this time.

Recent changes: One staffer quit in March. One additional staff have been hired.

2. Food Service:

There were no concerns expressed regarding the meals being provided. No current menu posted, the one posted was dated 3/15/17. Resident noted in April, they were given, McDonald, Pizza and Subway. Roxie informs the facility has a contract with USA Foods (approx. a month)

3. Medications:

No changes to report.

4. Medical Visits:

No changes to report.

5. Transportation:

No changes to report.

6. Daily ADL Assistance:

No changes to report.

7. Laundry:

No changes to report.

8. Residents' Rights:

Residents are continuously being informed of their Rights.

9. Complaints:

Resident: #1

Resident reports that the facility is infested with bugs, along with showing his/her arm with bug bites.

Action:

DHEC referral made.

Resident: #2

Resident reports that the facility has a lot of roaches and rats. Also lizards are getting in his/her room, as the window is wasn't properly closed with window A/C unit.

Action:

Facility staff pushed the window closed, informing that it will be secured. DHEC referral made.

Resident: #3

Resident alleges that the staff is not administering all of his/her medication.

Action:

The MAR was reviewed and no discrepancies noted.

Submitted: May 11, 2017

Sheila Brooks, MSW
Regional Long Term Care Ombudsman